



This table lists the hearing aid compatibility ratings for Sprint phones.¹

Because user experiences are varied and highly individualized, Sprint recommends customers try several hearing aid compatible phones at Sprint owned and operated stores to determine which phones will work best for them.

Advanced-Medium to High End Smartphones								
Sprint	Boost	Virgin Mobile	Assurance	Sprint Prepaid	Manufacturer	Model	Mx	Tx
X		X			Apple	iPhone 5C	3	4
X				X	Apple	iPhone 5S	3	4
X	X	X			Apple	iPhone 6	3	4
X	X	X			Apple	iPhone 6 Plus	3	4
X	X	X			Apple	iPhone 6s	3	4
X	X	X			Apple	iPhone 6s Plus	3	4
X	X	X			Apple	iPhone SE	3	4
X	X	X			Apple	iPhone 7	3	4
X	X	X			Apple	iPhone 7 Plus	3	4
		X			HTC	Desire 510	4	3
				X	HTC	Desire 816	4	3
X	X				HTC	M9 One	4	4
X	X				HTC	One A9	3	3
X					HTC	HTC 10	3	3
X					HTC	HTC Bolt	4	4
			X		Kyocera	Event	4	4
X	X	X	X		Kyocera	Hydro Vibe	4	3
X					Kyocera	DuraForce PRO	4	3
X	X	X			LG	F3, Unify	4	3
				X	LG	G Flex	3	3
X	X				LG	G Flex II	3	3
	X	X		X	LG	G Stylo	4	4
	X				LG	G3	4	3
X					LG	G4	3	3
X					LG	G5	3	3
X	X	X			LG	Stylo 2	3	3
X	X	X			LG	X Power	3	4
X					LG	V20	4	3
X					Motorola	X Pure	4	4
	X	X		X	Samsung	Galaxy Core Prime, Galaxy Prevail LTE	3	4

				X	Samsung	Galaxy Ring, Prevail II	4	n/a
X		X			Samsung	Galaxy S3, Galaxy S3 Tri-Band	4	4
X	X				Samsung	Galaxy S 6	4	3
X					Samsung	Galaxy S 6 Edge	4	3
X					Samsung	Galaxy S 6 Edge+	4	3
X					Samsung	Galaxy Note 5	4	3
	X				Samsung	Galaxy S4 Tri-Band	4	3
		X			Samsung	Galaxy S5	3	3
X	X	X			Samsung	Galaxy S7	4	3
	X	X			Samsung	Galaxy J7	3	3
X					Samsung	Galaxy S7 Edge	4	3
			X		ZTE	Awe, Emblem	4	4
			X		ZTE	Reef	4	3

Intermediate - Low End Smartphones								
Sprint	Boost	Virgin Mobile	Assurance	Sprint Prepaid	Manufacturer	Model	Mx	Tx
	X				Alcatel	ONETOUCH Conquest	3	3
	X	X			Alcatel	ONETOUCH Elevate	4	4
	X	X			Alcatel	Dawn	4	3
			X		Coolpad	Avail 3300A	4	4
	X	X		X	HTC	Desire 626	3	3
	X	X			Huawei	Union	3	3
	X		X		Kyocera	Hydro Vibe	4	3
		X			LG	Tribute	4	4
	X	X			LG	Tribute 2, Tribute Duo	4	4
		X			LG	Volt	4	4
	X	X			LG	Volt 2	4	4
X	X				LG	Tribute 5	3	3
	X	X			LG	K3	3	3
X	X	X			LG	Tribute HD	3	3
				X	Motorola	E	3	3
		X			Motorola	Collisto G	3	3
X	X	X			Nokia	Lumia 635	3	4
X					Samsung	Grand Prime	3	3
X	X	X			Samsung	Galaxy J3	3	4
X					Sharp	Aquos Crystal	4	4
	X				ZTE	Max +	4	3
			X		ZTE	Quest	4	3

	X				ZTE	Prestridge	3	3
	X				ZTE	Warp Elite	4	4
	X				ZTE	Tempo	3	4
	X				ZTE	Warp 7	3	3

Basic - Feature Phones								
Sprint	Boost	Virgin Mobile	Assurance	Sprint Prepaid	Manufacturer	Model	Mx	Tx
X	X	X	X	X	Alcatel	Retro, SpeakEasy, Fling	4	4
X			X		Alcatel	Cinch	3	4
X			X		Kyocera	Contact, Verve	4	3
	X				Kyocera	Hydro Plus	4	4
X					Kyocera	DuraXTP	4	4

¹This list subject to change. To check the availability of these and other devices, visit your local Sprint store, sprint.com, sprintrelaystore.com, boostmobile.com, or virginmobileusa.com. The HAC rating for a phone can also be found on its box or the user manual.

* This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise.

Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

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Please visit sprint.com/accessibility for more information.

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